

## Talk to Us - Listen to Us

5. There are many ways in which you can involve us. You can join us at DAN meetings; organise site visits, send questionnaires/proposals/documents or invite us to focus groups.

6. Tell us the results of our involvement.

7. Your request for help will be taken seriously by the DAN; however, we cannot guarantee the level of response.

### For further information please contact

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**This leaflet has been produced by  
and in consultation with  
members of the DAN**

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**Plymouth  
Disability Action Network**

# DAN

## TALK TO US

## LISTEN TO US

**Plymouth Guild**   
Providing Support, Advice and Volunteers

## What we want from you

### Talk to us

- Allow enough time
- Be creative if you want us to respond
- Consider the cost of what you want us to do
- Tell us about your project/proposal in language we can understand - no jargon please!
- Tell us if you are giving us information, if you want our opinions, if you want us to be involved in making decisions

### Listen to us

- Take us seriously
- Pin your ears back
- Remember that we are the experts on disability

## What you need to do when you want to consult us

1. Give the DAN a minimum of 12 weeks to respond, otherwise we may not be able to help.
2. Tell us how involved you want us to be.
  - Are you just circulating information?
  - Do you want our help in developing a new service/policy?
  - Do you want our involvement at the beginning of the process? There is no point at the end!
  - Will our opinion influence the final decision?
3. You must think of our hidden costs, such as a personal assistant, interpreter, transport.
4. We expect you to provide resources for us to get involved such as postage, printing and the appropriate provision of copied materials.